



## Hello Little Red River Cree Nation Members,

The RCMP sends its deepest condolences to everyone affected by the Paskwa Wildfire, especially those who have lost their homes.

Due to the evacuation of Fox Lake, the destruction of the Fox Lake Detachment, and the displacement of all Fox Lake residents, here is an updated way to contact your local RCMP detachment:

### Emergency 9-11 calls:

Immediate response, concern for immediate personal safety

- If you receive a message advising you are not serviced by 9-11, **STAY ON THE LINE**. You will be transferred to someone from Telus 911, who will take your information and forward the call to RCMP dispatchers.
- 9-11 calls are taken and dispatched faster than complaint line calls.
- It is imperative that 9-11 is only used for emergencies where personal safety is at risk.

### Non-emergency Complaint line:

Can be used when there is a delay in reporting an incident (ex. Away for long weekend, come home to find a broken window), or reporting an incident where personal safety is not immediately a concern. This will go to an RCMP call taker.

- Fort Vermilion RCMP 780-927-3255
- High Level RCMP 780-821-7000
- Fox Lake complaint line 780-659-2080. The Fox Lake RCMP detachment administration line (780-659-2081) is no longer being monitored for voicemails or calls of service.

### In all instances when calling RCMP, you will be asked:

- Who are you? Who is involved?
  - You can remain anonymous if reporting on someone's behalf or information files.
  - It is important for RCMP to know who they are assisting, the number of individuals they are assisting, who the individuals are in case they are no longer on scene when police arrive.
- Where you are/Where the offence is occurring?
  - So that RCMP know where to find you if you need immediate assistance.
  - If you are calling on someone's behalf, it is important for RCMP to know where the crime is actively occurring.
- What number you are calling from?
  - In case the line gets disconnected, you can be called back.
  - RCMP can also call back directly for follow up.
  - Can help identify where you are.
- What is occurring?
  - Why RCMP are needed.
  - What other resources may be required (additional officers, Fire, EMS)
- Are there any weapons involved?
  - Safety concerns for everyone involved.
- Any other relevant questions
  - Each situation is different and require additional questions

The RCMP is still committed to providing around the clock policing to the residents of Little Red River Cree Nation and the residents of Fox Lake, and will be ready to continue to police Fox Lake upon the reintegration of the community.

Sincerely,

Fort Vermilion and Fox Lake RCMP

  
A/Sgt. Neil Mackay

  
A/Cpl. Kalen Jensen

  
A/Cpl. Kristen Marson